

John D. Ford

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Objective

Highly motivated and technically adept **non-traditional student leader** with a strong background in **customer service, technical support** and **personal elder care**. Seeking a position that emphasizes **independent work** and takes advantage of my expertise in **responsive client engagement** and **compassionate self-sacrifice**. Adept at communicating complex concepts to patients and clients, yet thrives in roles that allow **minimal supervision** and **maximum autonomy**. Bringing extensive hands-on experience from both **corporate IT settings** and **freelance projects**.

Skills

- **Cloud Computing & Virtualization:** Proficient in Amazon Web Services, Microsoft Azure, Google Cloud, Oracle Cloud, and DigitalOcean for **remote server** and **web application** deployment.
- **System Administration:** Installation, configuration, and maintenance of **Linux** and **Windows Server** environments; experience building **homelab** infrastructure with **VPN**, firewall, and router solutions.
- **Security & Networking:** Familiar with **VPN** setup, basic firewall management, end-to-end encryption practices, network troubleshooting, and user access control.
- **Scripting & Automation:** Experience writing **custom scripts** and **tooling** in collaboration with AI-assisted coding platforms; as well building small interfaces for **LLM APIs**.
- **Technical & Customer Support:** Track record of diagnosing hardware/software issues, facilitating timely resolutions, and providing calm, clear guidance to end-users.

Education

- **Saline Christian Academy, Somerset, KY** – High School Graduate, 1995 – **4.0 GPA**
- **Asbury College, Wilmore, KY** – 50% Academic Scholarship, General Studies, 1996
- **University of Kentucky, Lexington, KY** – Computer Science, English Literature, Philosophy, 1998 – 1999
- **Somerset Community College, Somerset, KY** – Computer Science, Associates Degree, 2025 – **3.3 GPA**

Work History

- **Elder Care** (paternal aunt)
(01/01/2019 – Present) – *Curriculum Vitae* (limited) – <https://github.com/fordinator>
- **Crane Plumbing – Operations Support**
(01/01/2003 – 05/15/2003, Somerset, KY)
- **Avant Garde Medical Consultants – Director of Special Projects**
(01/01/2000 – 12/31/2002 Lexington, KY)
- **LexMark International – Operations Support**
(08/01/1998 – 12/31/1999, Lexington, KY)

References Available Upon Request